

MetalWorks™ Torsion Spring Exterior Ceiling Panels and Suspension System

One (1) Year Limited Warranty

EFFECTIVE NOVEMBER 2013

Please read the following terms carefully, as they are affected by the installation conditions. Armstrong does not assume nor does it authorize any person to assume or extend on its behalf any other warranty obligation or liability. This express warranty constitutes the entire obligation of Armstrong World Industries, Inc. and there are no other warranties expressed or implied, including any warranty of merchantability or fitness for any purpose whatsoever.

Armstrong® Torsion Spring Exterior Ceiling Panels and PRELUDE XL for Exterior Applications (including BAC clips) are warranted to be free from defects in materials or factory workmanship and are also warranted against the occurrence of 50% red rust as designated by ASTM D610 test procedures for a period of one (1) year from the date of installation (except for obvious defects in materials or factory workmanship, of which Armstrong must be notified within 30 days of the date of shipment to the customer). This limited warranty is subject to further conditions listed below.

All Armstrong limited warranties are subject to use under normal conditions. Abnormal Conditions include exposure to chemical fumes, corrosive agents (i.e., chlorine), vibrations, or highly acidic environments as determined by the Kesternich Test.

What will Armstrong do?

Subject to confirmation by Armstrong of such product failure, Armstrong will deliver, at Armstrong's expense, F.O.B., to the place of installation, new product, of the same or similar type and grade, in an amount equal to that which is determined to be defective.

What does this warranty not cover?

Damage which may occur from improper maintenance or exposure to Abnormal Conditions is not covered by this warranty. If subject to Abnormal Conditions or improper maintenance, the product should be removed immediately and replaced once the conditions of installation are normal.

This warranty does not extend to variations in the natural characteristics of metal, such as deflection, which may be affected by the type of material used and dimensions and shape of the panel. This warranty is void if Armstrong MetalWorks Torsion Spring Exterior Ceiling panels and Suspension Systems (including BAC clips) have not been installed together as a system, or if the ceiling system is installed in non-recommended applications.

THIS EXPRESS WARRANTY CONSTITUTES THE ENTIRE OBLIGATION OF ARMSTRONG WORLD INDUSTRIES AND THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE WHATSOEVER. LIABILITY IS LIMITED TO THAT SET FORTH BELOW AND ARMSTRONG WORLD INDUSTRIES SHALL IN NO EVENT BE LIABLE FOR ANY INSTALLATION OR REMOVAL COST OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR PERSONAL INJURY.

Warranty Conditions

Prior to installation, the panels and/or suspension system must be kept clean and dry and not subject to Abnormal Conditions (as specified above). If the panels and/or suspension system are installed in, or subsequent to installation are exposed to Abnormal Conditions or improper maintenance, then the panels and/or suspension system may be damaged. Such damage is not covered by this warranty nor is it the responsibility of Armstrong.

All Armstrong products shall be installed in accordance with written Armstrong installation instructions for that product in effect at the time of installation.

The Ceiling Panels and Suspension System shall not be used to support any other material.

How do you get service?

You must notify Armstrong of any product failure covered by this warranty within 30 days of first observation of failure by writing to the following address: Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604, or call us at 1 877 ARMSTRONG. Reference to Armstrong in this section shall mean, for the United States, Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604; and shall mean, for Canada: Armstrong World Industries, Canada, Ltd., 1595 Daniel Johnson Blvd., 3rd Floor, Suite 300, Laval, Quebec H7V 4C2.



How does state law apply?

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the limitation or exclusion herein may not apply to you.

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